

Responsible Disclosure

Document naam
Versie
Datum
Adres
Telefoonnummer
E-mail

Responsible Disclosure ENG
1.0
28-01-2026
Shipping Technology B.V. - Veerkade 7d - 3016 DE Rotterdam
+31 85 004 54 85
info@shippingtechnology.com



At Shipping Technology, the security and integrity of our solutions, and the data within them, are at most important. We therefore appreciate it when security researchers report vulnerabilities in our systems responsibly.

Please follow these guidelines when sharing your findings:

1. **Report directly**
Submit your findings with a detailed technical report to security@shippingtechnology.com.
2. **Provide sufficient detail**
Describe, step by step, how the vulnerability was discovered and how it can be reproduced. Include proof-of-concept code, screenshots or video where relevant.
3. **Limit your actions**
Perform only those actions strictly necessary to demonstrate the vulnerability. Do not download, copy or retain sensitive or confidential data.
4. **Keep it confidential**
Do not disclose the vulnerability publicly, on social media or to third parties until we have published an official statement or provided explicit written permission.
5. **Test without disruption**
Use only non-destructive testing methods. Do not use physical attacks, social engineering or (D)DoS attacks. Any testing that could interfere with the safe or reliable operation of a vessel, onboard hardware or autonomous navigation solutions (such as **ST SAILING**) is strictly prohibited.

What you can expect from us:

- **Timely acknowledgement**
We will confirm receipt within **3 business days** and provide an initial assessment within **10 business days**.
- **Transparent communication**
We will work with you to understand and validate the issue, and share periodic updates on remediation progress.
- **Priority-based remediation**
Verified vulnerabilities will be addressed as quickly as possible, based on risk and impact.
- **No legal action**
Provided you have followed these guidelines and acted in good faith, we will not pursue legal action or file a criminal complaint.
- **Recognition**
If you wish, we will credit you in our communication regarding the resolved vulnerability.
- **Collaboration on publication**
If you would like to publish your findings after the issue has been resolved, you must first obtain approval from Shipping Technology. We are happy to support you with the context and background.

We reserve the right to determine the severity and priority of each report. For minor issues, we may choose not to provide a detailed response or an immediate solution.